

GIVING FAQs:

Online Giving

Online Giving through Eastminster's website at <https://eastminsterpres.org> offers the convenience of supporting the ministries of Eastminster from wherever you are!

Q: Are there any additional fees associated with Online Giving?

A: Yes. The Church will incur a 2.2% plus 30cent transaction fee (for example, 2.2% x \$100 = \$2.20 plus \$.30 = \$2.50.)

Q: Am I able to give a memorial through this portal?

A: Yes. Contributions to the General Fund, Memorials, and Capital Campaign are gladly accepted.

Q: Will I be able to set up a recurring gift?

A: No, recurring gifts may only be set up through the Member Portal referenced below.

Q: Who is the payment processor and how will it appear on my credit card or bank statement?

A: Eastminster utilizes PayPal for processing. Transactions on your statement should appear as PayPal*Eastminster.

Q: Is this a secure method of giving?

A: Yes. While there are always risks involved in submitting your information electronically, Paypal has the highest level of security for your personal information. No compromising information (except for name and address) is stored on our website. Additionally, most credit card issuers and banks offer a no-risk policy for online purchases. (Check with your financial institution)

Member Portal

Online Giving through our Member Portal offers the convenience of supporting the Ministries of Eastminster through automated recurring gifts!

Q: Does this method create more work for the staff?

A: No. In fact, member portal gifts are streamlined into our financial software.

Q: I still want to place my contribution in the collection plate on Sunday. How can I do both?

A: You will still be able to place your envelope in the plate. Each envelope is marked with a "I gave electronically" checkbox.

Q: Will I be able to set up a recurring gift?

A: Yes. Member portal giving allows you to customize your giving to any interval or time period of your choosing. You will also be able to stop your recurring gift at any time.

Q: Am I able to give a memorial through this portal?

A: No. The member portal is configured for recurring type gifts to the general fund. To give a memorial online, please visit our website at www.eastminsterpres.org

Q: How do I set up Member Portal Giving?

A: Visit <https://members.eastminsterpres.org>. There are links to downloadable guides at the bottom of this page.